

DEKRA Covid-19 Protocol

At DEKRA we have protocols around COVID-19 that we are asking our inspectors to abide by.

All our inspectors are equipped with gloves, sanitisers and masks, and we ask you support our process by adhering to the following protocols.

- Ensure the vehicle/ vehicles are parked in a suitable environment, away from people.
- If it has had human contact within 24 hours, the vehicle must be sanitised with suitable disinfectant, making sure the following areas are included: steering wheel, keys, and seat cover.
- Any loose items such as PPE, personal belongings or rubbish have been removed.
- Keys should be handed over in an open box and will be returned in an open box.
- Please ensure the **2m safe distancing rule** is enforced.

Due to extra restrictions, it is meaning that inspections are taking longer, and our team may be running late. Wherever feasible we will inform you of any delays.

IF AN INSPECTOR ARRIVES ON SITE AND IS UNABLE TO WORK IN A SAFE ENVIRONMENT, WE WILL HAVE TO ABORT THE INSPECTION AND RESCHEDULE - ALL ABORTS ARE CHARGEABLE.